



# DE WATERKANT

COTTAGES  
& APARTMENTS

cape town south africa

## WIFI TERMS & CONDITIONS

### CONDITIONS OF USE

- By providing this free extra service we do not guarantee 100% reliability;
- Any fault or interruption in service is out of our hands being controlled by third-party companies; we cannot be held liable for any internet interruptions caused due to a faulty third-party service;
- We will report faults to third-party companies and follow up;
- We are not responsible for data speed or connection;
- Please note the more devices and/or the type of service such as video streaming, gaming, conferencing will affect connection and speed;
- As an extra free service, that is not linked to the accommodation rate, there will be no compensation, discounts, refunds or alternatives offered at the cost to the company should the property WIFI and internet not work;
- You are not obliged in any way to use this free service.

### DEVICE ACCESS

- You are responsible for keeping the password private at all times and responsible for not giving out the password to any non-paying guests;
- Should it be discovered that you have breached the above then you will be liable for all costs relating to re-programming all related equipment;
- You are only allowed access to the WIFI network when occupying the property during your rental period.
- You are responsible to ensure unauthorized persons or minors do not gain access or misuse this service complying to all terms.

### ISP POLICY

- As an uncapped home account, usage and access is determined by the ISP (Internet Service Provider) and not us;
- In protecting the integrity of their network for all customers the ISP reserves the right and will take necessary steps to prevent improper usage;
- Continuously uploading/downloading or using the service for unattended automated processes such as automatic updates will be managed by rate limiting (slowing down speed) and limiting or preventing service by ISP;
- The ISP will take swift and firm action with regard using their service to send and operate unsolicited spam and junk mail activity;
- The ISP prohibits customers using their service to harm minors, including, but not limited to, hosting, possessing, disseminating, distributing or transmitting material that is unlawful, including child pornography.